



UCISA in Person Event Privacy Notice

Introduction

This Privacy Notice tells you what to expect in relation to personal information about you which is collected, handled, and processed by UCISA.

We acknowledge and agree that any personal data of yours that we handle will be processed in accordance with all applicable data protection laws in force from time to time; on 25 May 2018; The Data Protection Act 2018 which now applies.

Who we are.

Founded in 1992, UCISA is the member-led professional body for digital practitioners in education. Open and inclusive, we work together to use our collective technical knowledge and digital expertise to help transform teaching, learning and research by supporting operational efficiency and an excellent student experience.

Almost all UK Higher Education institutions are UCISA members along with a growing number of Further Education and Sixth Form colleges.

UCISA is a registered not-for-profit charity and supports its community by running a wide range of events and conferences backed up with surveys, reports and best practice toolkits and guides that help our members better meet the ever-increasing digital demands of twenty-first-century education in the UK.

We also work closely with technology and digital service suppliers to the sector – helping them better understand our needs so that they can deliver the solutions that members need.

UCISA is a Registered Company in England No. 09349804, whose Registered Office is c/o Critchleys LLP, Beaver House, 23-38 Hythe Bridge Street, Oxford, Oxfordshire, OX1 2EP. UCISA is registered as a charity with the Charity Commission of England and Wales, No. 1161218.

The correspondence address for data protection purposes is UCISA, Ruskin College, Dunstan Road, Headington, OX3 9BZ. Alternatively, you can email the [Data Protection Officer](#)



Who collects data on behalf of UCISA?

For the purposes of data collection, UCISA will be the Data Controller and is represented on behalf of UCISA by the Finance and Commercial Director. The Data Controller will ensure that the processing of data, carried out by Data Processors, on behalf of UCISA is fair and in accordance with the requirements of GDPR.

What information do we collect?

UCISA provide a wide range of events including meetings, conferences and special interest groups.

In order to provide these services we use personal information about your institution and yourself which was collected when your organisation and/or you registered. This information is processed under the lawful basis of Contract. We use this information to simplify the event booking process however we may also need to collect additional data which will include but is not limited to:

Dietary and Allergy details: We collect personal data that you provide to us about your allergies or food intolerances or preferences. This data is collected by checking one (or more) checkboxes which enables an applicant to indicate if they have an allergy or food intolerance including but not limited to: vegetarian, vegan, dairy free, red meat free, etc. This information is processed under the lawful basis of Contract.

Special Assistance Requirements: We collect personal data that you provide to us which indicates if you require special assistance when attending a UCISA event. This information is collected by checking on (or more) checkboxes which enable an applicant to indicate if they have a) mobility assistance b) vision impairment and/or c) hearing impairment. This information is processed under the lawful basis of Contract.

Special Category data

Any personal data provided in respect of dietary, allergies or special assistance requirements is considered as special category data. In that dietary requirements may infer an individual's religious belief. Data provided about allergies or special assistance requirements may indicate



an individual's health. This data is retained until the event has ended and is then securely disposed.

How do we use the personal details you provide us:

To register you for the event(s) that you have requested.

We use your personal data previously provided to register you for the events that you have selected.

To investigate, detect and prevent fraud and comply with our legal obligations

In certain circumstances, we use your personal data only to the extent required in order to enable us to comply with our legal obligations, including for fraud detection, investigation and prevention purposes. This may require us to provide your personal data to law enforcement agencies if they request it.

When do we share personal data?

We may disclose your personal data if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to protect the rights, property, or safety, of our business, our members or others. This includes, in specific cases, exchanging information with other organisations for the purposes of fraud protection.

<u>Disclosure</u>	<u>Details</u>
Data Processor: Disclosure to UCISA Services Limited (USL)	Details: USL, a wholly owned subsidiary of UCISA which provides events organisation services to UCISA. USL may engage with a 3 rd party event management company or with potential event sponsors (see below). UCISA shares your data with USL for the purposes of enabling your attendance at events.
Data Processor: Eventmobi	Details: Eventmobi, maintain and support UCISA's events management platform (virtual, face to face and post-event).



<u>Disclosure</u>	<u>Details</u>
Data Processor: Pangea	Details: Pangea, maintain and support UCISA's membership database and its customer relationship solution (Aptify).
Data Processor: ActiveIS	Details: ActiveIS, maintain and support UCISA's website and Azure platforms.
Data Processor: Microsoft	Details: Microsoft, who via Office 365 and Azure are used for the storage and processing of UCISA data.
Data Processor: Barclaycard EDPQ Barclays Bank	Details: For the purpose of fulfilling membership or events payments by Credit Card. For the purposes of fulfilling membership or events payments or expenses by online bank transfer. Note: that UCISA does not retain any of your financial information.

UCISA will not share your data with other third parties without your consent. Where it becomes necessary to make disclosures without your consent, these will always be in accordance with the provisions of the Data Protection Act 2018 and any subsequent legislation.

Where do we store and process personal data?

Data is processed according to our privacy policy and the applicable law of the country where the data is located i.e. within the European Economic Area (EEA). No processing or storage of data takes place outside of the EEA.



How do we secure personal data?

UCISA takes data security seriously and uses the appropriate technologies and procedures necessary to protect the personal information that it holds about you.

In order:

- to protect data against accidental loss
- to prevent unauthorised access, use, destruction or disclosure
- to ensure business continuity and disaster recovery
- to restrict access to personal information
- to conduct privacy impact assessments (where necessary) in accordance with the law
- to train staff on data security

UCISA adheres to the standards and regulations of the Data Protection Act 2018.

How long do we keep your personal data for?

We retain your personal data for no longer than is necessary for the purposes(s) for which it was provided. What this means in practice will vary between different types of data.

When determining the relevant retention periods, we take into account factors including:

- legal obligation(s) under applicable law to retain data for a certain period of time;
- statute of limitations under applicable law;
- potential or actual disputes; and
- guidelines issued by relevant data protection authorities.

Where you are a client of UCISA, personal data will be retained for the duration of the membership and all membership data except for the member's name is removed from the Organisation's database within one week of notification of cessation of membership.

Therefore, we will securely erase your personal data from our systems when it is no longer needed. Paper-based information is securely shredded and disposed of, and electronic information is digitally destroyed and a certificate of destruction is obtained (where applicable).



Your rights in relation to personal data

1. Rights to be informed

You have the right to be provided with clear, transparent and easily understandable information about how we use your personal data and your rights.

2. Right of access

You have the right to obtain access to your personal data (if we are processing it) and certain other information (similar to that provided in this Privacy Notice).

3. Right to rectification

You are entitled to have your personal data corrected if it is inaccurate or incomplete.

4. Right to erasure

This is also known as 'the right to be forgotten' and, in simple terms; enable you to request the deletion or removal of your personal data where there is no compelling reason for us to keep using it.

This is where the personal data is no longer necessary for the purpose for which it was originally collected or processed it for; and we are relying on consent as the lawful basis for holding your data, and you withdraw your consent or where we are relying on legitimate interests as the basis for processing, your data and you object to the processing of your data, and there is no overriding legitimate interest to continue this processing. There is no right to erasure for data collected under the lawful basis of Contract or Public Task where that purpose remains.

5. Right to restrict processing

You have the right to 'block' or suppress further use of your personal data in certain circumstances. When processing is restricted, we can still store your personal data, but may not use it further.



6. Right of data portability

You have the right to obtain and reuse your personal data in a structured, commonly used and machine-readable format in certain circumstances where the lawful basis for processing the information is consent or for the performance of a contract; and the processing has been carried out by automated means. This right does not apply to paper-based files.

7. Right to object to processing

You have the right to object to our processing of your personal data for our legitimate business interests or for direct marketing purposes.

8. Right to withdraw consent to processing

If you have given your consent to us to process your personal data for a particular purpose (for example, direct marketing), you have the right to withdraw your consent at any time (although if you do so, it does not mean that any processing of your personal data up to that point is unlawful).

9. Right to make a complaint to the data protection authorities

If you would like to exercise your data protection rights or if you are unhappy with how we have handled your personal data, please feel free to contact us by using the details set out at www.UCISA.ac.uk.

If you're not satisfied with our response to any enquiries or complaint or believe our processing of your personal data does not comply with data protection law, you can make a complaint to the Information Commissioner's Office (ICO):

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745 Fax: 01625 524 510

This document was last updated November 2023