

IT Services Community Newsletter

April 2018



#ITSEvolving



Beckett_IT

A Message from Basem

I have the privilege of introducing our first community newsletter to you. I hope everyone had a relaxing, deserved Easter holidays.

Last month we submitted our annual Accountability Report which was well received by UET colleagues and IT Services were commended for our dedication, effort and hard work in delivering quality services to our users. We are currently waiting for our operational budget allocation for 2018/19 to be approved, while our capital budget allocation will require stake holders' consultation first. As you all know, to be successful, we need to plan forward, ensuring prioritisation is determined by our stakeholders and not just us. We expect our operational budget to be confirmed before the end of April.

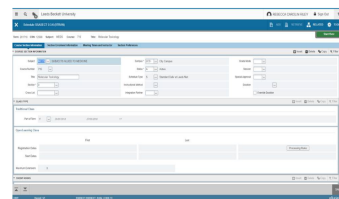
Please enjoy reading through our newsletter where we hope to bring you up to date on the projects and ideas currently underway, and the many awards that our colleagues have received in recognition of their dedication, innovation and hard work.

Well done every one.

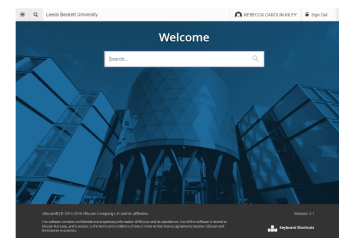


StART Banner 9 Release

Colleagues across IT Services have been working hard to deliver the StART Work Packages, bundled together in Releases, to meet the StART Programme timeline. In October, the StART Champions experienced their first taste of 'Single Sign-On' before its launch in November. January saw the new term structures ready for 2018 - 2019, Banner users enrolled on e-learning, New Student Attributes were introduced and the CAPP (Curriculum Advising & Programme Planning) data upload progressed. Perhaps the most significant news, Banner 9 was released on 05 February 2018. **Leeds Beckett is the first European University to upgrade from Banner 8 to Banner 9.**



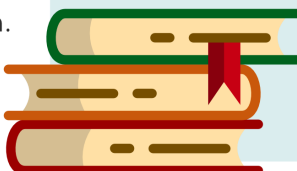
In addition to delivery, we have been supporting our peers from other universities who have been seeking advice in preparation for their own upgrades. Also, Tatiana has been invited to present at Ellucian's E-Live on the extensibility tools her team have been using. The StART Programme would like to acknowledge the support, dedication and hard work of all the staff involved in delivering these significant milestones.



Staff Survey Group Update

The Staff Survey Group has been meeting every fortnight to discuss how IT Services can improve on metrics from the University Staff Survey. They requested people submit feedback through a **What's Bugging You Survey** which had over 30 responses. All of these responses have been logged and the group have started to discuss each one and how they can start to address people's concerns. This newsletter and the Library are a results of some of the feedback given.

We will continue to keep staff updated on the actions of this group.



IT Services Library @ The Grange

We are going to create a small community library within the Grange so that colleagues within IT Services can share books and materials with each other. If you have any books you would like to donate to the library that you think would be of use to your fellow colleagues please drop them off in G12 in the designated box.

- Managerial
- Self-Help
- How-To
- Inspirational
- Fiction
- Cook Books
- Graphic Novels
- Technical Guides

Awards



IT Services has been snatching trophies left right and centre these last few months! Here are the latest winners:

Service Desk Analyst of The Year

Feezaan Asghar was awarded Service Desk Analyst of The Year from the Service Desk Institute. This is a national award that recognises exceptional Service Desk Analysts across a variety of business sectors.

Well done Faz, keep up the fabulous work!



Green Impact Bronze Award

IT Services was awarded a Bronze from the NUS for our Green Impact Initiative. The award was presented at a dinner on 09 March 2018.

Katie Langford was also named as the NUS Green Impact Environmental Hero for 2018.



Team Leader of the Year

Tanja Lichtensteiger has been named Team Leader of the Year by the Everywomen at their Tech Awards ceremony. Tanja is being recognised not only for being a great leader within the IT sector but also for how she is paving the way for more women in leadership roles within IT.

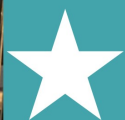
You rock Tanja, well done!



Business Role Model of The Year

Sally Bogg was awarded the Business Role Model of The Year by the Women in IT Awards. This speaks highly of Sally's impact not only on IT Services but on the sector as a whole and how she is a role model for all women who are entering the tech field.

Cannot wait to see what Sally does next! Way to go!



ivanti⁷ Training

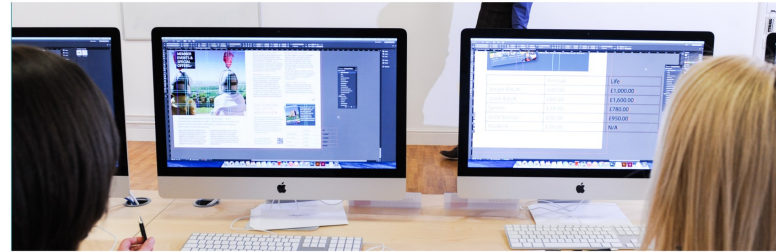
The IT Training Department has been working hard to get IT Services staff trained on the new Ivanti Service Manager tool.

If you are interested in learning more about this new tool please contact Sally Bogg who can tell you about some of the Ivanti Drop-In Sessions that will be taking place.

IT Development

Just a reminder that when you return from a training or conference that has been approved by the Development Panel you need to complete the 'Section D' part of your Dev form. This should include what you learned, if you achieved your original objectives and how you can use the skills in your role going forward.

Please get your completed Section D's to Mark Wood within two weeks of returning from your development. You will not be eligible for further Dev Panel requests until this is done.









Benefit of The Month

Looking to get fit and healthy this year? Why not get a membership to the University Sport Centres? Leeds Beckett Staff can get a membership for **£126** per year or you can have it come directly out of your salary for **£10.50** a month.

Search '**Sports and Active Lifestyle**' on the intranet to learn how to register.

Your membership includes access to:

-  City & Headingley Gyms
-  Fitness Classes
-  The Running Club
-  Swimming Pool
-  Court Bookings
-  And much more!

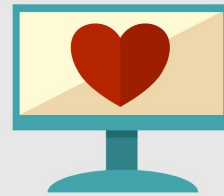


IT Recycling

One of the ways IT Services contributes to our University's sustainability goals is by recycling all of our our retired equipment. We donate hundreds of PCs every year to worthy local and international charities. We also give PCs to our staff to take home which is a well received perk!

Thanks so much to the Second Line Teams who help make this possible. Keep up the great work!

2018 Recycle Stats



40 Staff Gift PCs
109 Charity PCs

TLP Breakfast & Learn



The IT Communications Team ran another TLP (Technology Liaison Partners) Breakfast and Learn on 14 March. Representatives from StART, IT Procurement and Technology Services were there to speak with TLPs about their work and to answer questions. Thanks to everyone that helped make the event a success.

If you are interested in presenting at a future TLP event please contact the IT Communications Team.

Grange 111 Skype Upgrade

Meeting room 111 in the Grange has been fitted with new Skype conferencing equipment as part of a pilot for future room upgrades. If you have an chance, please have a look at the set-up and give feedback to the **Development Services Team.**



Notice a Leak?



If you notice a leak anywhere on campus be sure to report it Estates using the Maintenance reporting form.

A small leak can waste hundreds of gallons of water every year and cause thousands of pounds of damage to buildings and equipment.

Type '**Estates**' into the search bar on the Staff intranet and choose "Estates Helpdesk" to report a leak.



Congratulations!



Here is some good news coming from Staff within IT Services!

Stuart Foulds-Duncan and his partner Victoria have welcomed a baby boy named Elliott Peter Selby Foulds-Duncan.

Mark Needham and his partner Fay have welcomed a baby boy named Albi John Needham.

Save a Child's Life Course



Emma Davids will be running a 'Save a Child's Life' course. This course will give you the skills you may need if a child requires emergency care. It is a great life-skill that everyone who spends time with children should have.

When: 08 May 2018 17:30-19:00

Where: The Grange, Room 111

Cost: £10 (Money will go to benefit The Bingley Life Saving Club locally and RLSS UK nationally)

Spaces Available: 12

Please email or speak to Emma if you would like to attend.

Charity News

Bud's Run Three Peaks Challenge



Carnegie Great Outdoors is running a charity Three Peaks Challenge. Help raise money for Parkinson's UK by being sponsored to complete this 24.5m/38km walk comprising 5000 ft of beautiful ascents and descents as you climb the Yorkshire 3 Peaks.

Fast, medium and slow walking groups will set off on this challenge so you can participate at your speed.

SIGN UP HERE

<http://www.carnegiegreatoutdoors.co.uk/fundraising-events>

When: Sat 19 May 2018 - 06:30 - 21:00 (Depending on Speed)

Cost: £30 *

* This includes: Sponsorship forms, Training & nutrition advice, Mountain Leaders on the day, Kit recommendations, Accommodation information On the day vehicle support.

Got something you want to include in the newsletter?

Email

ITCommunications@leedsbeckett.ac.uk



Staffing News

Welcome



Sarah Keeley

Sarah joins us as the new PA and Senior Administrator for IT Services. She previously worked for Oxford Brooks University as the PA and Senior Administrator for the Director of IT Services. She is located in Reception on the ground floor so please say hello and welcome her to Leeds Beckett!

Fahmida Neki



Fahmida joins us as a Project Support Officer in the PMO team. She has worked in IT in both the private and public sector for 15 years. Please say hello and introduce yourself to this new member of the team!

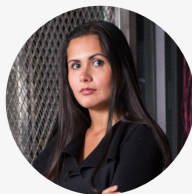
Welcome Back



Francesca Spencer

Frankie returns to us after being on maternity leave with her new son George. She is returning to the PMO team as a Project Manager. We missed you Frankie!

Good Luck

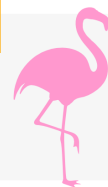


Tanja Lichtensteiger

Tanja is leaving the University to pursue a new role at Sky. While we will miss her very much we know that she will continue to excel wherever she goes. Good luck Tanja and don't forget to visit!

Did You Know?

There are more plastic flamingos than real ones.



Upcoming Events

An Evening with the Beckett Choir - April 26 2018 19:30-21:00 - Jubilee Room JG

Golden Robes - May 31 2018 - 19:00-3:00 - Great Hall

Post Grad Open Day - June 23 2018 - 16:30-19:00 - City

Open Day - July 06 2018 09:00 -15:00 - City & Headingley

Graduation - July 16 - 20 2018 - Leeds Town Hall